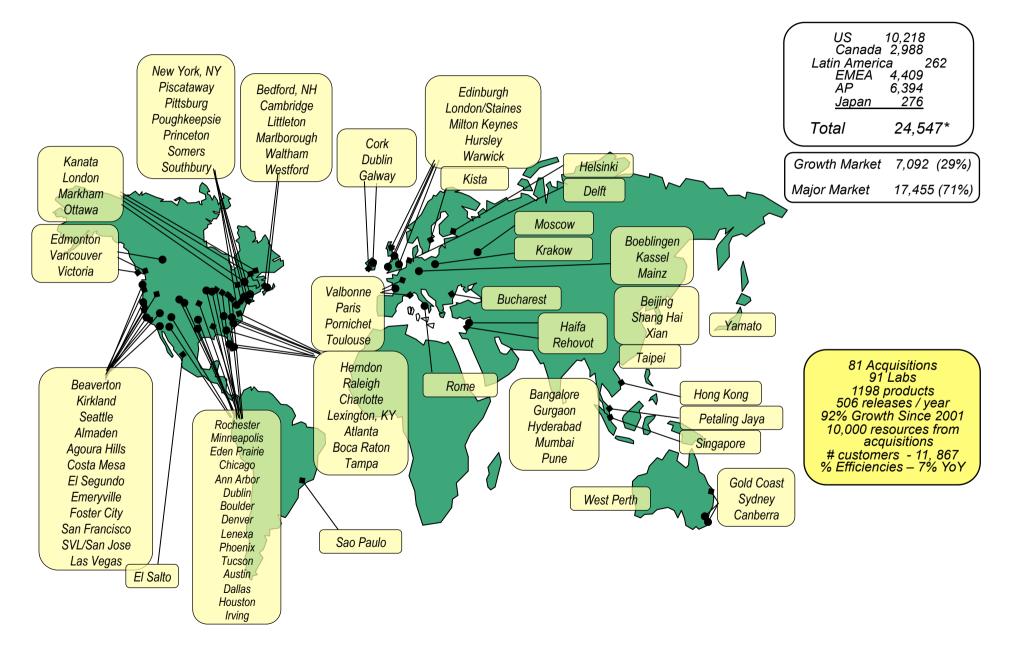
Connecting the dots

Development Lifecycle integration with open standards

Florian Georg Solution Architect, IBM Software Software Delivery / devOps / Cloud

@florian_georg
florian.georg@ch.ibm.com

Example: IBM Software Group – Agile Transformation at Large



IBM Rational – Improvements in Software product delivery

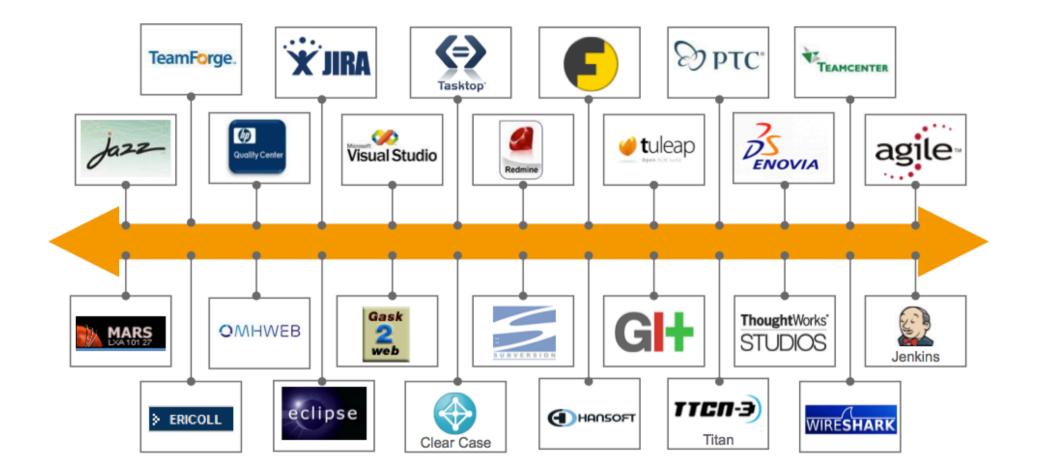
Metric	Goal	2006 Measurement	2011 Measurement
Maintenance / Innovation	50/50	42% / 58%	31% / 69%
Customer Touches / Product	100	~10	~ 400
Customer Calls	-5% YoY	~ 135,000	~86,000 (-14% since 2010)
Customer Defect Arrivals	-15% YoY	~ 6,900	~2200
On Time Delivery	65%	47%	94%
Defect Backlog	3 Months	9+ Months	3 months
Enhancements Triaged	85%	3%	100%
Enhancements into Release	15%	1%	21%
Customer Sat Index	88%	83%	88%
Beta Defects Fixed Before GA	50%	3%	85%
Cost of Poor Quality		~ \$10,000,000	~ \$5,600,000 (-13% since 2010)

Lifecycle Measurements	2008	2010	2012 – 2013	Total Improvement
Project Initiation	30 days	10 days	2 days	28 days
Groomed Backlog	90 days	45 days	On-going	89 days
Overall TTD	120 days	55 days	3 days	117 days
Iteration Length	6 weeks	4 weeks	4 weeks	2 weeks
Number of Iterations	6	8	3	N / A
Composite Build Time	36 hours	12 hours	8 hours	400 %
BVT Availability	N / A	18 hours	< 1hour	17 hours
Iteration Test Time	5 days	2 days	4 hours	4 days
Total Deployment Time	2 days	8 hours	2 hours	2 days
Overall TTP	9 days	3 days	15 hours	8 days
Time Between Releases	12 Months	12 Months	3 Months	9 Months

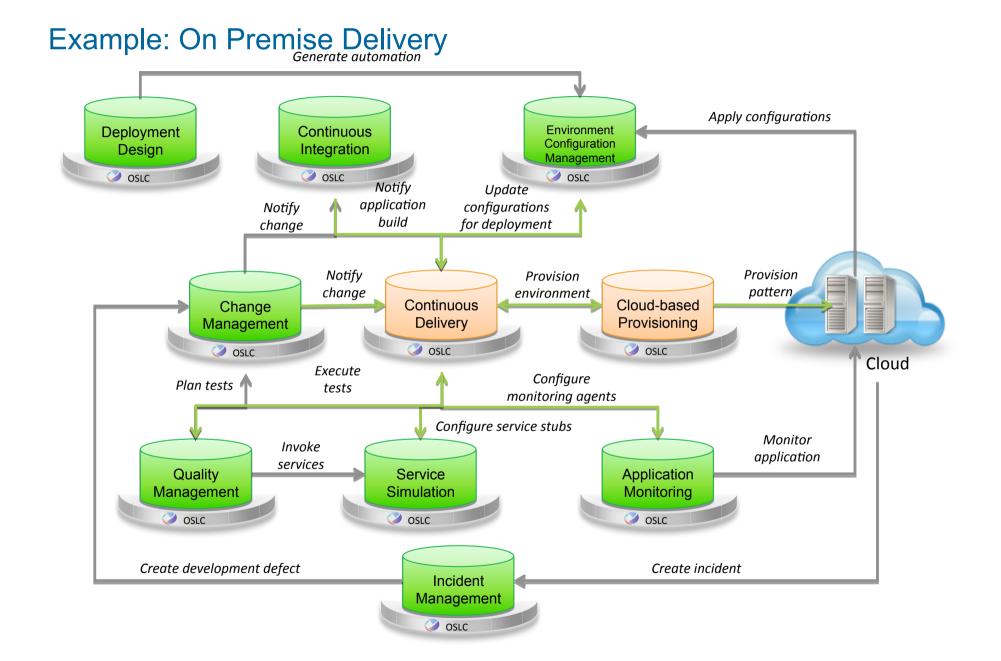
https://jazz.net/blog/index.php/2013/07/27/improving-throughput-in-the-deployment-pipeline/

However ...

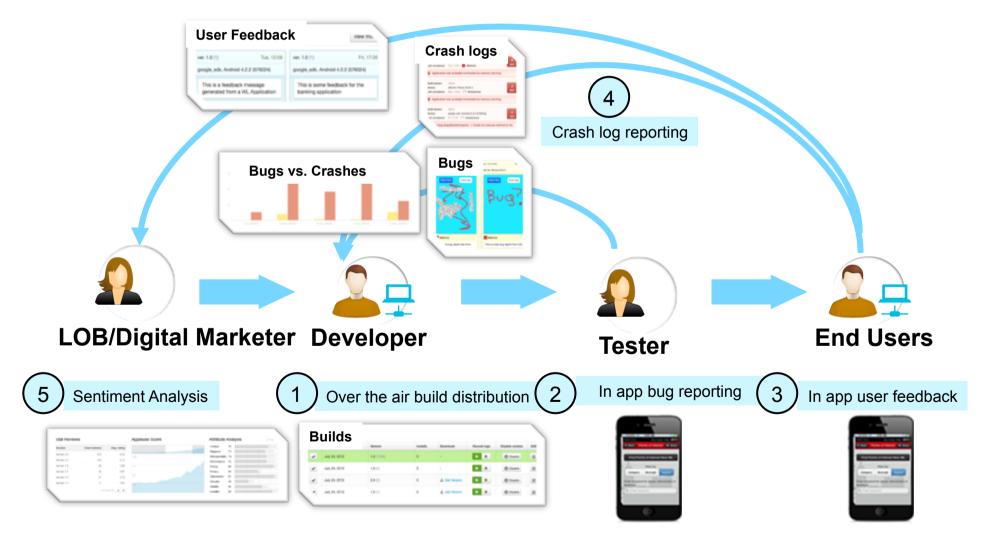
Example: Lifecycle Tools @ Ericsson



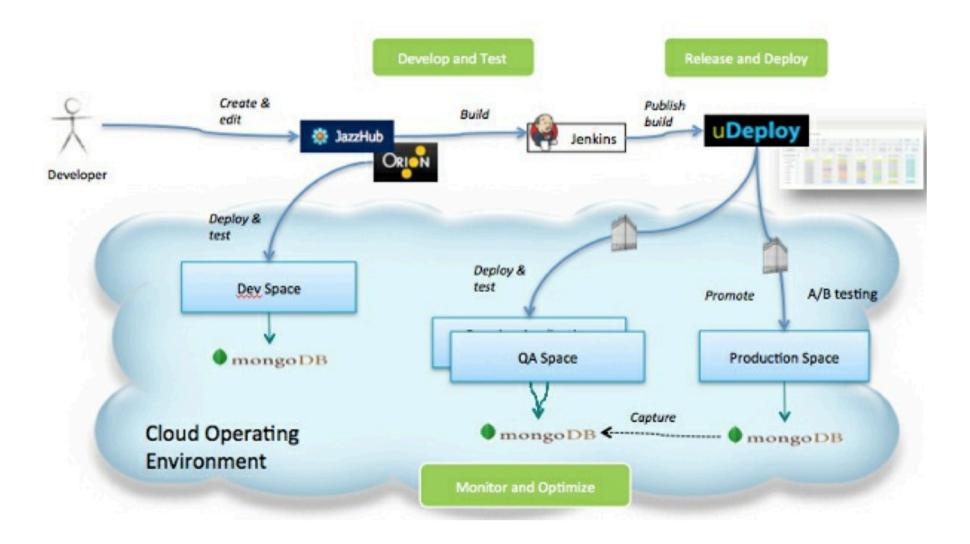
http://open-services.net/resources/presentations/should-i-link-or-should-i-sync/



Example: Mobile Quality Assessment



Example: IBM DevOps Services PaaS Delivery on Bluemix

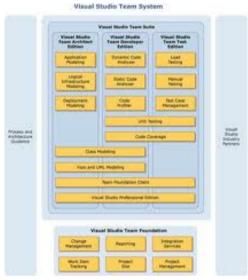


Software Delivery and DevOps

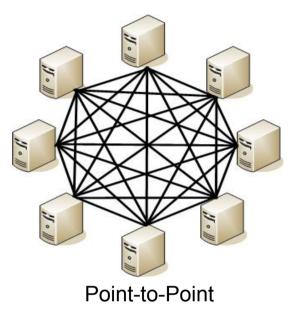
Involves different disciplines, roles and tasks

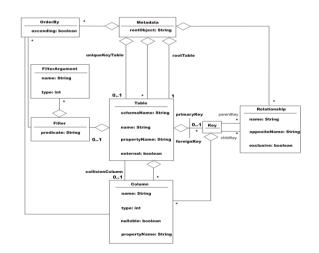
across heterogeneous tools and repositories

Some Tool Integration Approaches

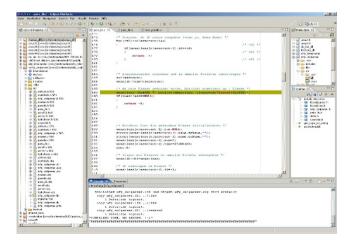


Single Repository





Universal Metadata



Common Platform



Open Services for Lifecycle Collaboration (OSLC)

Access all lifecycle data without moving it out of the repositories it was created in



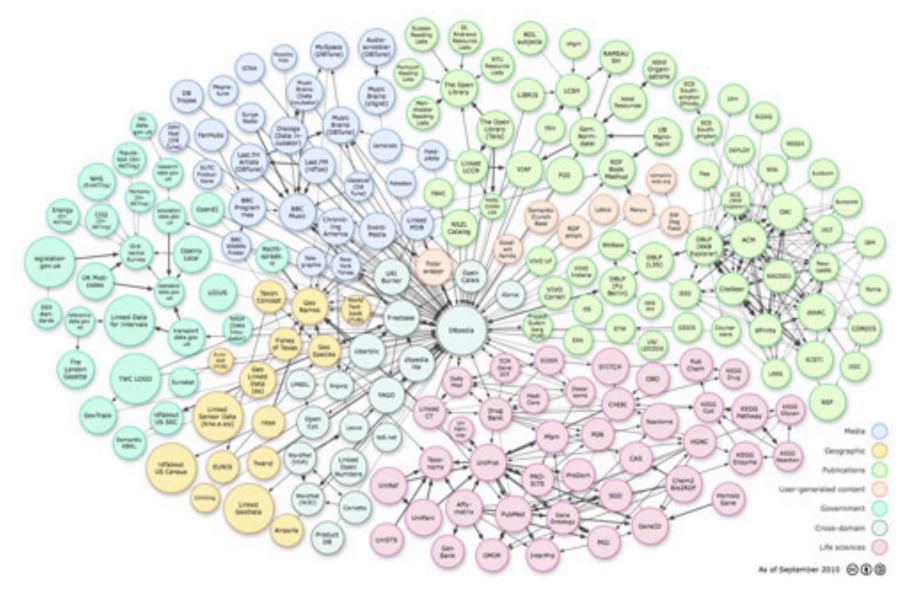
GET MORE DETAILS @ http://open-services.net

Automation

Automation 2.0		Final
Change and Configuration N	lanagement TC (@oasis)	
Configuration Management 1.0		Scope
Change Management 3.0		Draft
Change Management		
Change Management 2.0		Final
Estimation and Measureme	inactive	
Estimation and Measurement 2.0		Converge
Performance Monitoring		
Performance Monitoring 2.0		Final
Quality Management		
Quality Management 2.0		Final
Reconciliation		

Domain Workgroups

Semantic Web and Linked Data



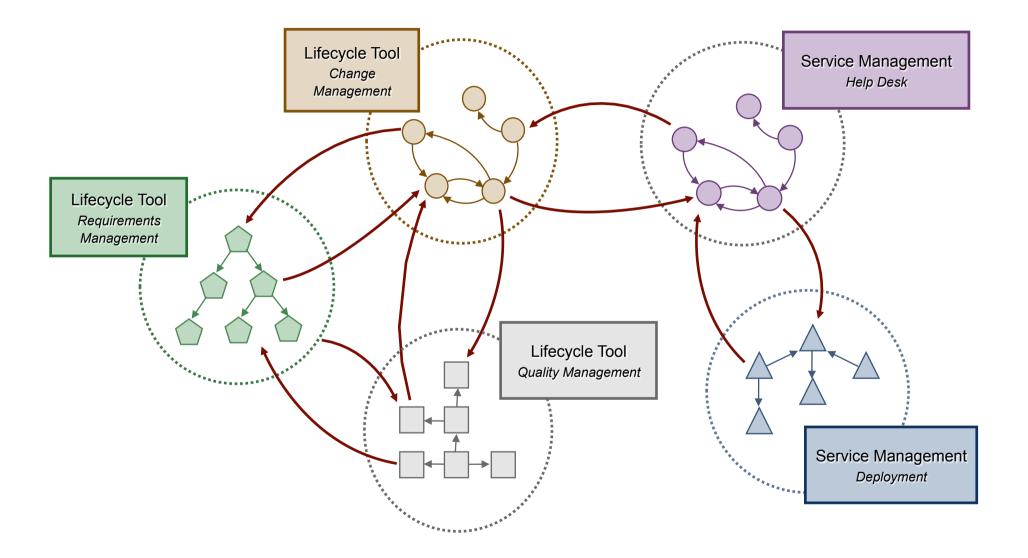
The data is the thing

Resources and relationships

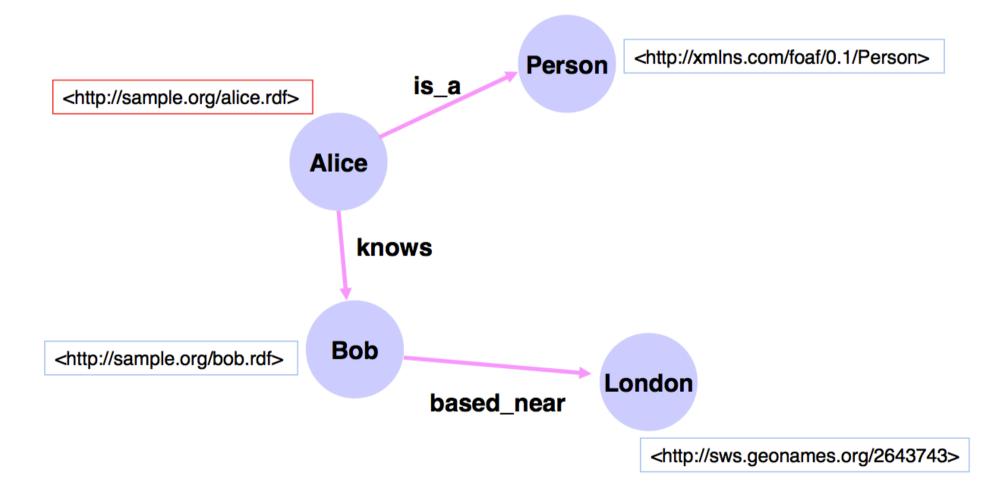
Tools operate on the data

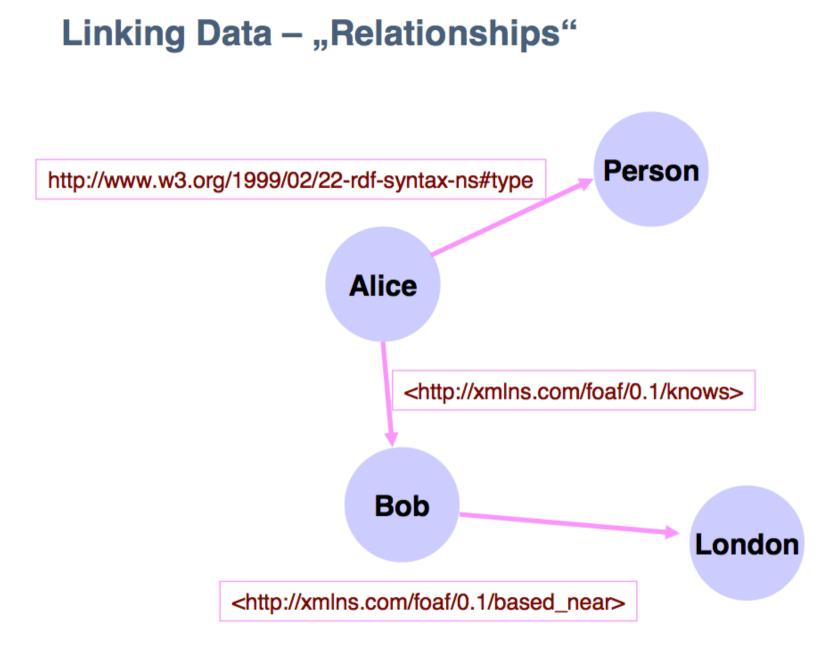
Tools execute the process

Tools expose their data in a common way (REST)



Linking Data – "Things"





RDF - Resource Description Format

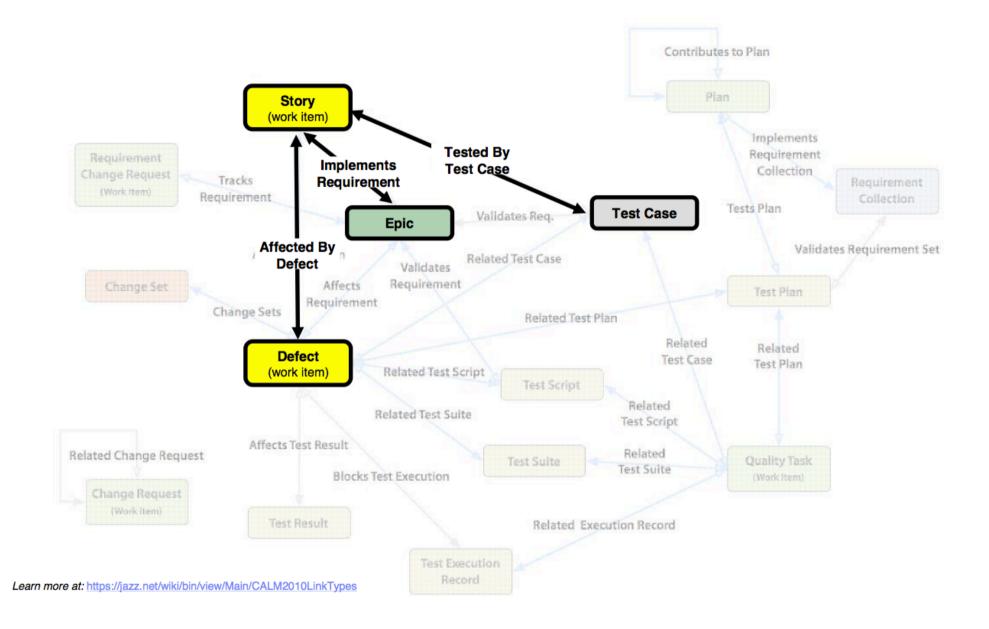
<rdf:RDF

- xmlns:rdf="http://www.w3.org/1999/02/22-rdf-syntax-ns#"
 xmlns:foaf="http://xmlns.com/foaf/0.1/">
- <foaf:Person rdf:about="http://sample.org/alice.rdf">
- <foaf:name>Alice</foaf:name>
- <foaf:knows rdf:resource="http://sample.org/bob.rdf"/>
- </foaf:Person>
- </rdf:RDF>

SPARQL – Protocol and Query Language

```
PREFIX foaf:<http://xmlns.com/foaf/0.1/>
SELECT {
    ?email, ?name }
WHERE {
    <http://sample.org/alice.rdf> foaf:knows ?person .
    ?person foaf:name ?name .
    ?person foaf:mbox ?email
}
```

Names and email of all people that Alice knows Example: Implementation of Cross-Discipline Traceability



Planned It	ems 🖗 Links Snapshots Dashboard Notes				
/iew As: Tra	aceability 💌 💌 📖 🛛 🍰 🐨 Type to Filter (17 items fi	ltered)		🖻 🕀 💠 Ad	d Work Item
Actions	Summary	Owned By	Implements Requirement	Tested By Test Case	Affected b
	Requests sent in form of email	🖁 Unassigned	Requests sent in form of email	a -	₹¢ -
	Frequency of dividend transfer	🖁 Unassigned		Verify dividend transfer frequency	₹¢ -
	Organization must provide justification for why funds are need	🔓 Marco	Organization must provide justification for why funds are	16 🗐 Organization must provide justificati	0₹≎ -
	Organizations can Apply	🖁 Marco	Organizations can apply	Organizations can Apply	₹o -
	Organization must identify how much money is desired	🖁 Marco	Organization must identify how much money is desired	Organization must identify how muc	h🖁 🔉 Links
	Donor Dividend Allocation Criteria	🔓 Deb	Donor Dividend Allocation Criteria	Donor dividend allocation conforms	t ≹ ⊅ -
	Drganizations may apply with an initial request	🖁 Bob	Organizations may apply with an initial request	Organizations may apply with an init	i: X o —
	JKE Charity Coordinator will respond to request in the website	🖁 Marco	JKE Charity Coordinator will respond to request in the w	b 📃 🛛 JKE Charity Coordinator responds t	o 💽 425: I
	Sustements can Nominate an Organization	🖁 Marco	Customers can nominate an organization for the program	1 📃 Customers can Nominate an Organ	it 🎝
			Requirements	Quality	£
	Change Management		Management	Management	
	Artifacts		Artifacts	Artifacts	

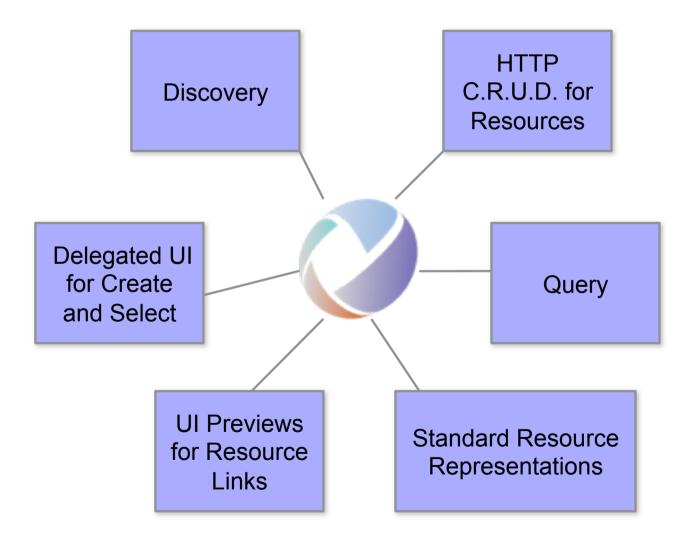
E Task 76	ake UI for selecting multiple organizations more accessible		
Overview Links	Approvals History		
Details			
Туре:	📋 Task 🗾	Priority:	Medium 🗾
Filed Against:	JKEWeb UI	Planned For:	Release 1.0
Project Area:	JKE Banking (Change Management)	Estimate:	Correction:
Feam Area:	JKE Banking (Change Management)	Time Remaining:	
Creation Date:	Mar 27, 2012 5:39 AM	Due Date:	
Created By:	clmadmin		
Tags:			
Owned By:	Unassigned		

<pre>- <rdf:rdf></rdf:rdf></pre>
- <rdf: description="" rdf:about="https://clm.jkebanking.net:9443/ccm/resource/itemName/com.ibm.team.workitem.WorkItem/76"></rdf:>
<rtc_cm:timesheet rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/workitems/_B2s-dHfPEeGEiq-p6JEY6g/rtc_cm:timeSheet"></rtc_cm:timesheet>
<rtc_cm:filedagainst rdf:resource="https://clm.jkebanking.net:9443/ccm/resource/itemOid/com.ibm.team.workitem.Category/_U67v0r90EeCeP-ZM3UH5Dw"></rtc_cm:filedagainst>
<oslc_cm:fixed>false</oslc_cm:fixed>
<dcterms:modified>2012-03-27T05:40:36.083Z</dcterms:modified>
<oslc_cm:approved>false</oslc_cm:approved>
<pre><rtc_cm:state rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/workflows/_DzGsIr90EeCeP-ZM3UH5Dw/states/com.ibm.team.workitem.taskWorkflow/1"></rtc_cm:state></pre>
<oslc:shorttitle rdf:parsetype="Literal">Task 76</oslc:shorttitle>
<rtc_cm:modifiedby rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/users/_pw0re79yEeCS04DjoJC6UA"></rtc_cm:modifiedby>
= <dcterms:title rdf:parsetype="Literal"></dcterms:title>
Make UI for selecting multiple organizations more accessible
<oslc:serviceprovider rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/contexts/_DzGsIr90EeCeP-ZM3UH5Dw/workitems/services"></oslc:serviceprovider>
<rtc_ext:contextid>_DzGsIr90EeCeP-ZM3UH5Dw</rtc_ext:contextid>
<dcterms: subject=""></dcterms:>
<dcterms:description rdf:parsetype="Literal"></dcterms:description>
<oslc:discussion rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/workitems/_B2s-dHfPEeGEiq-p6JEY6g/rtc_cm:comments"></oslc:discussion>
<dcterms:creator rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/users/_pw0re79yEeCS04DjoJC6UA"></dcterms:creator>
<rtc_cm:repository rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/repository"></rtc_cm:repository>
<oslc_cmx: rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/enumerations/_DzGsIr90EeCeP-ZM3UH5Dw/severity/severity.literal.13" severity=""></oslc_cmx:>
<dcterms:identifier>76</dcterms:identifier>
<oslc_cm:closed>false</oslc_cm:closed>
<oslc_cmx:priority rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/enumerations/_DzGsIr90EeCeP-ZM3UH5Dw/priority/priority.literal.107"></oslc_cmx:priority>
<rtc_ext:archived>false</rtc_ext:archived>
<oslc_cm:verified>false</oslc_cm:verified>
<dcterms:created>2012-03-27T05:39:54.265Z</dcterms:created>
<dcterms:type>Task</dcterms:type>
<pre><rtc_cm:progresstracking rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/workitems/_B2s-dHfPEeGEiq-p6JEY6g/progressTracking"></rtc_cm:progresstracking></pre>
<rtc_cm:timespent></rtc_cm:timespent>
<oslc_cm:inprogress>false</oslc_cm:inprogress>
< rdf:type rdf:resource ="http://open-services.net/ns/cm#ChangeRequest"/>
< rtc_cm:resolvedBy rdf:resource= "https://clm.jkebanking.net:9443/ccm/oslc/users/_YNh4MOlsEdq4xpiOKg5hvA"/>
<rtc_cm:plannedfor rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/iterations/_D4KyUb90EeCeP-ZM3UH5Dw"></rtc_cm:plannedfor>

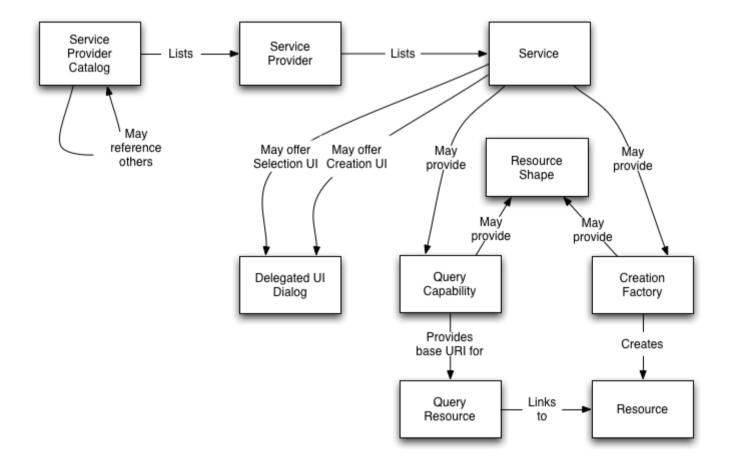
Change and Configuration Management (/ccm)			-		
🕋 🚱 JKE Banking (Change Mani	a 44: Donor Chooses Multiple Organiz	zations	2		
Project Dashboards	Card: Donor may identify one or more organizations. The Donor(s) identifies one or more organizations to donate Dividend funds. Conversation: Registered User accesses account information via JKE.com (
Task 76 Make UI for selecting multiple or Overview Links Approvals History	Location JKE Banking (Requirements) Etaborated Stor Extended Functionality, Release 1 Attributes	ries			
Attachments Browse No Attachments	Type: User Story Elaboration Description: Priority: High Status: Approved Links	Format: Bob			
Links Add: EE Related Add: Tracks Requirement Add: Add: Add: Add: Add: Add: Add: Add:	 Constrained by (2): 92, 93 Embeds (1): 41 Illustrated By (7): 19, 21, 35, 35, 39, 41, 48 Implemented By (1): 	 References Term (1): 79 Tracked By (1): Satisfies (2): 67, 121 			

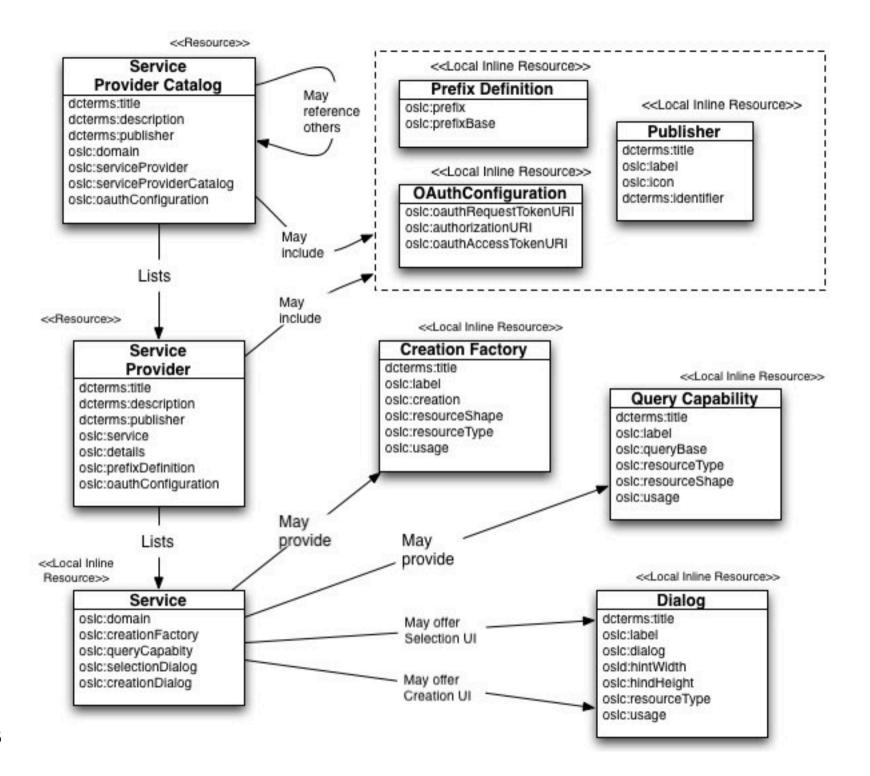
<pre><oslc_cmx:project rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/projectareas/_DzGsIr90EeCeP-ZM3UH5Dw"></oslc_cmx:project></pre>
<rtc_cm:estimate></rtc_cm:estimate>
<pre><oslc_cm:tracksrequirement rdf:resource="https://clm.jkebanking.net:9443/rm/resources/_N18DC790EeCS04DjoJC6UA"></oslc_cm:tracksrequirement></pre>
<pre>rtc_cm:type rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/types/_DzGsIr90EeCeP-ZM3UH5Dw/task"/></pre>
<oslc_cm:reviewed>false</oslc_cm:reviewed>
<a>dcterms:contributor rdf:resource="https://clm.jkebanking.net:9443/ccm/oslc/users/_YNh4MOlsEdq4xpiOKg5hvA"/>
<pre></pre> ciption rdf:nodeID="A0">
<pre><rdf:subject rdf:resource="https://clm.jkebanking.net:9443/ccm/resource/itemName/com.ibm.team.workitem.WorkItem/76"></rdf:subject></pre>
<rdf:predicate rdf:resource="http://open-services.net/ns/cm#tracksRequirement"></rdf:predicate>
<rdf:object rdf:resource="https://clm.jkebanking.net:9443/rm/resources/_N18DC790EeCS04DjoJC6UA"></rdf:object>
<rdf:type rdf:resource="http://www.w3.org/1999/02/22-rdf-syntax-ns#Statement"></rdf:type>
<dcterms:title>44: Donor Chooses Multiple Organizations</dcterms:title>
/rdf:RDF>

OSLC Specification Components



OSLC Service Providers (core spec)





Rootservices document

[...]

```
<!-- Change Management service catalog -->
<oslc_cm:cmServiceProviders
    xmlns:oslc_cm="http://open-services.net/xmlns/cm/1.0/"
    rdf:resource="https://jazz.net/sandbox01-ccm/oslc/workitems/catalog" />
<oslc_config:cmServiceProviders
    xmlns:oslc_config="http://open-services.net/ns/config#"
    rdf:resource="https://jazz.net/sandbox01-ccm/rtcoslc/catalog" />
<oslc_scm:scmServiceProviders
    xmlns:oslc_scm="http://open-services.net/xmlns/scm/1.0/"
    rdf:resource="https://jazz.net/sandbox01-ccm/rtcoslc/catalog" />
```

[...]

Spec versioning through HTTP-Headers
curl --header "OSLC-Core-Version: 2.0" https://jazz.net/sandbox01-ccm/rootservices

ServiceProviderCatalog

<?xml version="1.0" encoding="UTF-8" ?>
<oslc_disc:ServiceProviderCatalog xmlns:oslc_disc="http://open-services.net/xmlns/discovery/1.0/" rdf:about="https://jazz.net/sandbox01xmlns:jfs_proc="http://jazz.net/xmlns/prod/jazz/process/1.0/">
 <dc:title>Project Areas</dc:title>
 <oslc_disc:entry>
 <oslc_disc:ServiceProvider>
 <dc:title>My Project (Change and Configuration Management)</dc:title>
 <oslc_disc:details rdf:resource="https://jazz.net/sandbox01-ccm/process/project-areas/_YkY34mDfEeSfwac2Vc1tig" />
 <oslc_disc:services rdf:resource="https://jazz.net/sandbox01-ccm/process/project-areas/_YkY34mDfEeSfwac2Vc1tig/workitems/services.xml" />
 <jfs_proc:consumerRegistry rdf:resource="https://jazz.net/sandbox01-ccm/process/project-areas/_YkY34mDfEeSfwac2Vc1tig/links" />
 </oslc_disc:ServiceProvider>
 </oslc_disc:ServiceProvider</p>

[...]

- Service Provider <-> "Container" (e.g. one project)
- Catalog lists all available Providers for this application

Services – Creation Factories

<pre><oslc:service></oslc:service></pre>
<pre><slc:service></slc:service></pre>
<pre><oslc:domain rdf:resource="http://open-services.net/ns/cm#"></oslc:domain></pre>
<calm: home="">=</calm:>
<pre><oslc:creationfactory></oslc:creationfactory></pre>
<pre><oslc:creationfactory></oslc:creationfactory></pre>
<pre><dcterms:title rdf;parsetype="Literal">Location for creation of Defect change requests </dcterms:title></pre>
<pre><oslc:usage rdf:resource="http://open-services.net/ns/core#default"></oslc:usage></pre>
<pre><oslc:usage rdf:resource="http://open-services.net/ns/cm#defect"></oslc:usage></pre>
<pre><oslc:resourcetype rdf:resource="http://open-services.net/ns/cm#ChangeRequest"></oslc:resourcetype></pre>
<pre><oslc:resourcetype rdf:resource="https://jazz.net/sandbox01-ccm/oslc/types/_YkY34mDfEeSfwac2Vc1tig/defect"></oslc:resourcetype></pre>
<pre><oslc:resourceshape rdf:resource="https://jazz.net/sandbox01-ccm/oslc/context/_YkY34mDfEeSfwac2Vc1tig/shapes/workitems/defect"></oslc:resourceshape></pre>
<pre><oslc:creation rdf:resource="https://jazz.net/sandbox01-ccm/oslc/contexts/_YkY34mDfEeSfwac2Vc1tig/workitems/defect"></oslc:creation></pre>

- ResourceType may be OSLC "core", or "tool specific"
- Resource Shapes define "understood" properties

Services – Query Capability

<oslc:queryCapability>
 <oslc:QueryCapability>
 <oslc:usage rdf:resource="http://open-services.net/ns/core#default" />
 <oslc:resourceType rdf:resource="http://open-services.net/ns/cm#ChangeRequest" />
 <oslc:resourceShape rdf:resource="https://jazz.net/sandbox01-ccm/oslc/context/_YkY34mDfEeSfwac2Vc1tig/shapes/wor
 <oslc:queryBase rdf:resource="https://jazz.net/sandbox01-ccm/oslc/contexts/_YkY34mDfEeSfwac2Vc1tig/workitems" />
 </oslc:QueryCapability>
 </oslc:QueryCapability>
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OSLC core query spec: http://open-services.net/bin/view/Main/OSLCCoreSpecQuery

Services – Creation / Selection Dailogs

<pre><oslc:creationdialog></oslc:creationdialog></pre>
<pre><oslc:dialog></oslc:dialog></pre>
<pre><dcterms:title rdf:parsetype="Literal">New Defect</dcterms:title></pre>
<pre><oslc:label>Defect</oslc:label></pre>
<pre><oslc:usage rdf:resource="http://open-services.net/ns/core#default"></oslc:usage></pre>
<pre><oslc:usage rdf:resource="http://open-services.net/ns/cm#defect"></oslc:usage></pre>
<pre><oslc:resourcetype rdf:resource="http://open-services.net/ns/cm#ChangeRequest"></oslc:resourcetype></pre>
<pre><oslc:dialog literal"="" rdf:resource="https://jazz.net/sandbox01-ccm/oslc/contexts/_YkY34mDfEeSfwaa</pre></td></tr><tr><td><pre><oslc:hintWidth>680px</oslc:hintWidth></pre></td></tr><tr><td><pre><oslc:hintHeight>505px</oslc:hintHeight></pre></td></tr><tr><td></oslc:Dialog></td></tr><tr><td></oslc:creationDialog></td></tr><tr><td><pre><oslc:creationDialog>=</pre></td></tr><tr><td><pre><oslc:creationDialog>=</pre></td></tr><tr><td><pre><oslc:creationDialog>=</pre></td></tr><tr><td><pre><oslc:selectionDialog>=</pre></td></tr><tr><td><pre><oslc:selectionDialog>=</pre></td></tr><tr><td><pre><oslc:selectionDialog></pre></td></tr><tr><td><pre><oslc:Dialog></pre></td></tr><tr><td><pre><dcterms:title rdf:parseType=">Select Plan Item</oslc:dialog></pre>
<pre><oslc:label>Plan Item</oslc:label></pre>
<pre><oslc:usage rdf:resource="http://open-services.net/ns/cm#planItem"></oslc:usage></pre>
<pre><oslc:resourcetype rdf:resource="http://open-services.net/ns/cm#ChangeRequest"></oslc:resourcetype></pre>
<pre><oslc:dialog)<="" pre="" rdf:resource="https://jazz.net/sandbox01-ccm/_ajax-modules/com.ibm.team.wow"></oslc:dialog></pre>
<pre><oslc:hintwidth>550px</oslc:hintwidth></pre>
<pre><oslc:hintheight>460px</oslc:hintheight></pre>

OSLC Sample Integration - Moz			_ 🗆 🔀
File Edit Yiew History Bookmark		☆ • Google	
OSLC Sample I	ntegration		
 Configuration OSLC Base URI RTC Change Management Provider Catalog 	Contributor Information	#2 iframe's src set to delegated UI's URL	
Test 5574: Bad passw Test Case Steps Lin #1 Click to launch delegated UI	Use Work Item ID or Words from the Summary 9 Matching Work Items: 9: Server startup errors #3 Selection made		▼ ⊗ sult(s)
View New Add	OK Cancel #4 OK pressed – sends message (link+label) to parent window	Project Area: B2B Servio	

Eclipse Lyo



Eclipse Lyo is an SDK to help the Eclipse community adopt OSLC (Open Services for Lifecycle Collaboration) specifications and build OSLC-compliant tools.



SDK

We'll provide the pieces to get your client or server up and running with OSLC. We're focusing on Java initially; however, JavaScript and other languages will soon follow.

Learn more

Test suite

Utilize a test suite to help build interoperable OSLC tools.

Learn more

http://eclipse.org/lyo/

Reference implementations

See how OSLC works directly with working samples and with a simple server to test against.

Learn more

OSLC4J – JAX-RS based providers

```
@OslcCreationFactory
C
    title = "Change Request Creation Factory",
    label = "Change Request Creation",
     resourceShapes = {OslcConstants.PATH_RESOURCE_SHAPES + "/" + Constants.PATH_CHANGE_REQUEST},
     resourceTypes = {Constants.TYPE_CHANGE_REQUEST},
    usages = {OslcConstants.OSLC_USAGE_DEFAULT}
)
@POST
@Consumes({OslcMediaType.APPLICATION_RDF_XML, OslcMediaType.APPLICATION_XML, OslcMediaType.APPLICATION_JSON})
@Produces({OslcMediaType.APPLICATION_RDF_XML, OslcMediaType.APPLICATION_XML, OslcMediaType.APPLICATION_JSON})
public Response addChangeRequest(@Context final HttpServletRequest httpServletRequest,
                                 @Context final HttpServletResponse httpServletResponse,
                                          final ChangeRequest
                                                                    changeRequest)
       throws URISyntaxException
ł
   //Business logic for creating a new change request goes here
    return Response.created(about).entity(changeRequest).build();
```

}

REST Client

Case Study: SPRINT

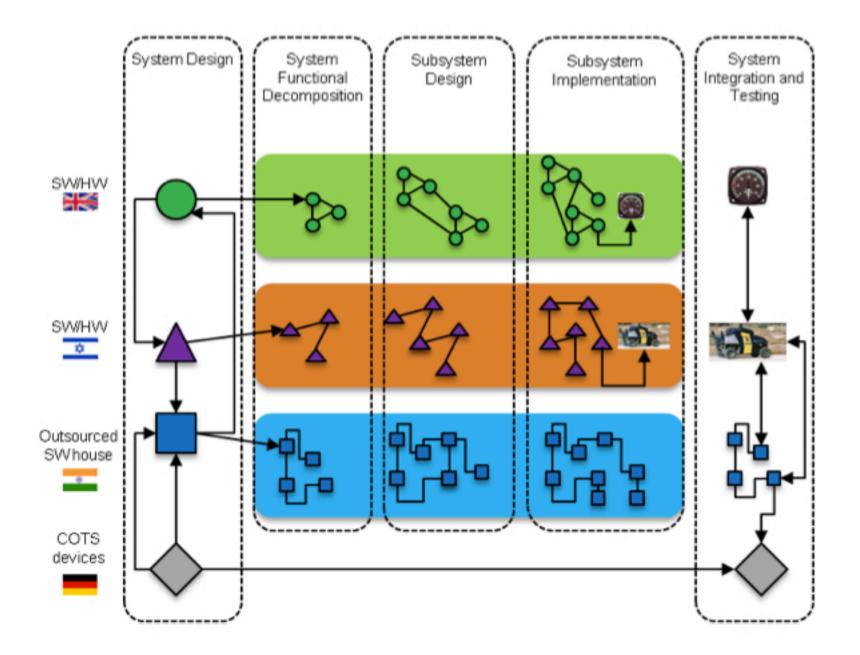
SPRINT – Software Platform for Integration of Engineering and Things

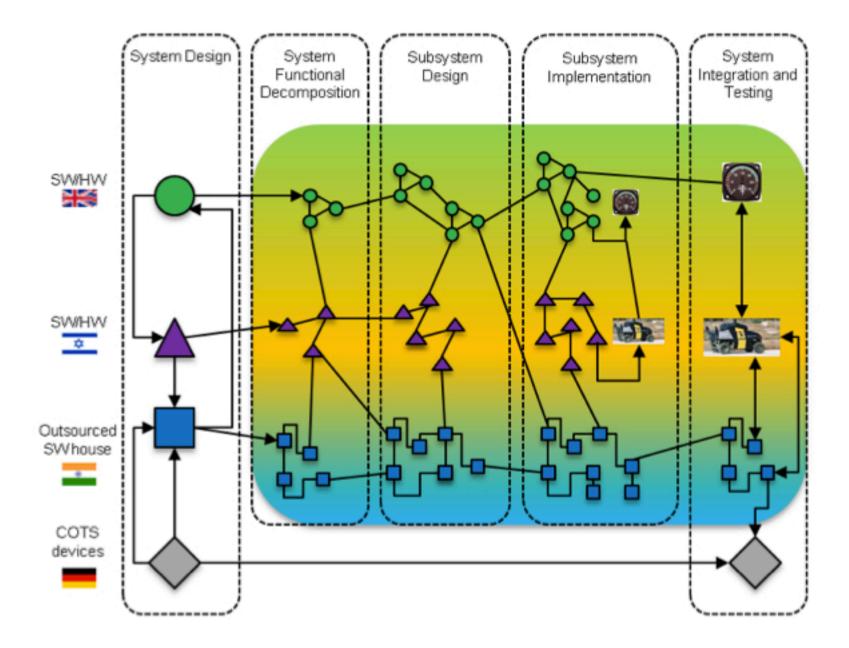
- FP7 Project (ICT-2009.1.3: Internet of Things and Enterprise environments)
- Project Website: <u>www.sprint-iot.eu</u>
- Launched October 2010
- Duration 36 months
- Budget: 3.46 Mio EUR

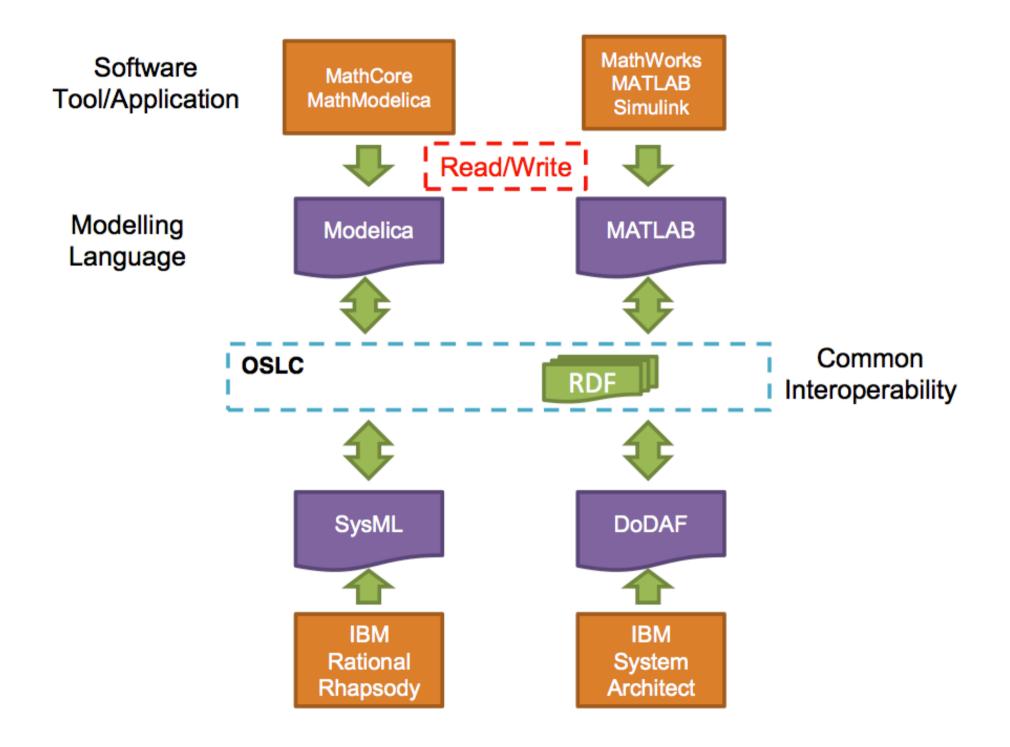
Our Roles:

- Andreas Keis: Project Coordinator
- Parham Vasaiely: Project Manager
- Uri Shani: Technical Manager

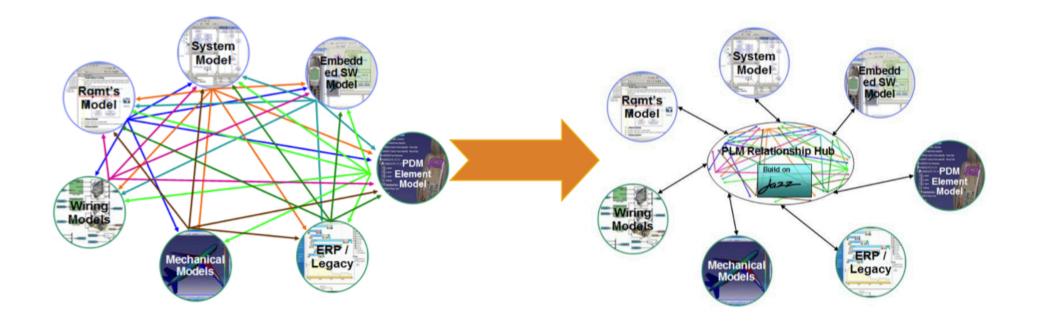
Partner	Country
EADS UK (Coordinator)	United Kingdom
Israel Aerospace Industries	Israel
IBM Haifa Research	Israel
FRAUNHOFER FOKUS	Germany
Mathcore	Sweden
ALES	Italy
Elvior	Estonia



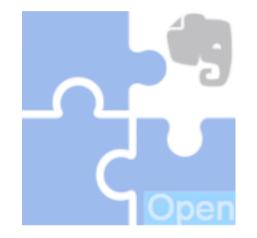




P2P towards "Hub"



Prototype: EverOpen

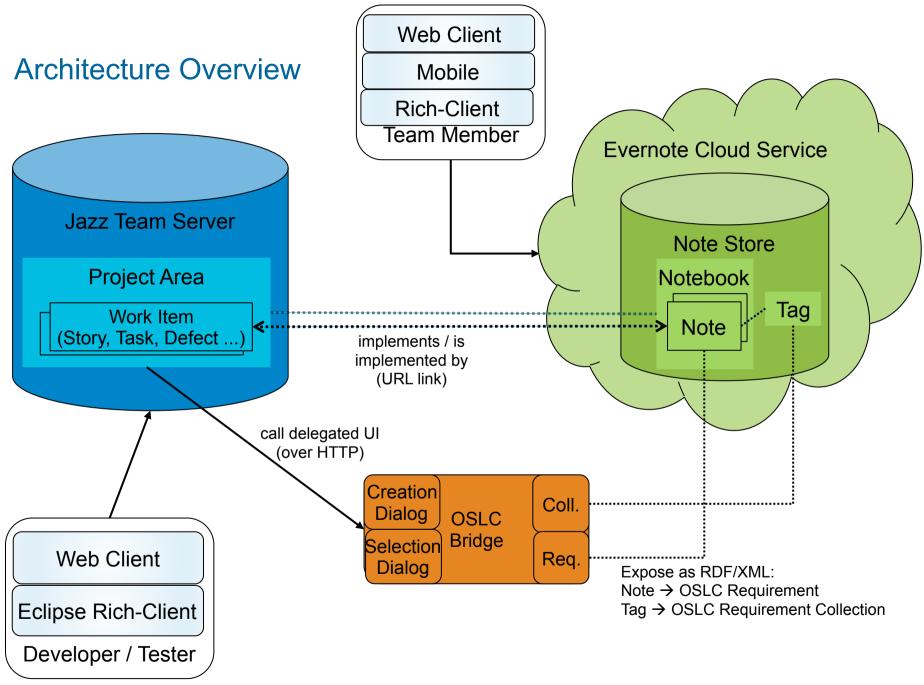


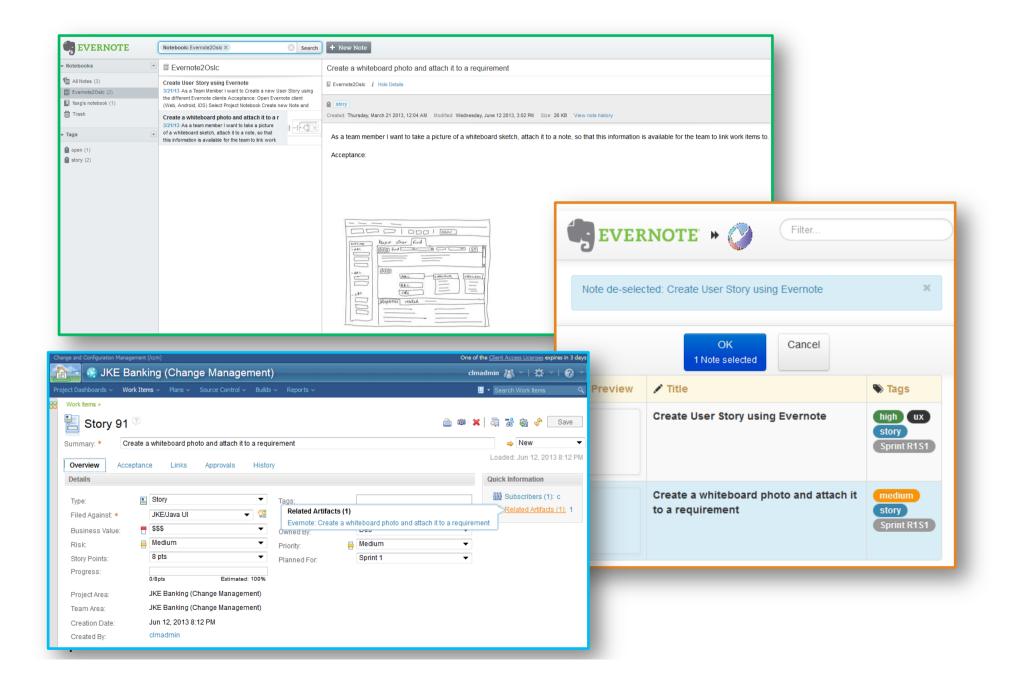
https://hub.jazz.net/project/ florian.georg.ch.ibm.com/EverOpen2/ overview



http://bluemix.net

Not using Eclipse Lyo





Resources

- <u>http://open-services.net/</u>
- <u>http://www.oasis-oslc.org/</u>
- <u>http://wiki.eclipse.org/Lyo</u>